



Soul in the Algarve

Terms & Conditions

I agree to read through the terms and conditions below and by booking on to this holiday I understand I am agreeing to these terms & conditions.

LS LAWRENCE STEPHENS

These terms and conditions have been Written & prepared by Katherine Zangana Senior Associate at Lawrence Stephens Solicitors Limited, 50 Farringdon Road, London EC1M 3HE DX 53318 Clerkenwell for Soul in the Algarve, and by law are subject to copyright. Copying of any kind of content from this website is plagiarism, which is a copyright infringement, and as such, protected by law.

Definitions

"SoulintheAlgarve.com", **"us"**, **"we"** or **"our"** means Soul in the Algarve, a limited liability company incorporated under the laws of the UK.

"Platform" means the (mobile) website and app on which the Service is made available owned, controlled, managed, maintained and/or hosted by SoulIntheAlgarve.com.

"Contract" means your contract with the Supplier for the Trip.

"Deposit" means the non-refundable deposit made up of the first 4 Instalments, being 20% of the total cost of the Trip.

"Service" means the online reservation service (including the facilitation of payments) of various products and services as from time to time made available by Suppliers on the Platform.

"Soul Network" means the membership club which provides entertainment for members interested in soul and related music which has no obligations under this contract.

"Supplier" means the provider of accommodation for the Trip and/or any other supplier providing excursions or entertainment such as boat parties, sightseeing tours, cruises, coach tours, transfers and any other service supplied to you as part of the Trip.

"Trip" means the trip you book with a Supplier using the Service.

"Cancellation Longstop Date" means the date falling 6 calendar months less one day prior to the date of the Trip

1. Basis of Contract

- 1.1 We act solely as an intermediary for your Trip. Our role is to introduce you to the Supplier with whom you will enter into a Contract.
- 1.2 Any information, descriptive matter or advertising available on the Platform is issued or published for the sole purpose of giving an approximate idea of the Services provided by the Supplier and we shall have no liability whatsoever for any such information, descriptive matter or advertising.
- 1.3 These terms and conditions apply to the exclusion of any other terms that you seek to impose or incorporate, or which are implied by law, practice or course of dealing.

Your Booking

- 2.0 All of the below terms and conditions shall apply whether you have booked a **“pass only”** or accommodation and pass with Soul in the Algarve
- 2.1 If you decide to book a Trip using our platform, you will have the option of spreading the cost of the Trip over the course of 4 Payments which we will provide at no further cost to you (**“Instalment/s”**).
- 2.2 We do not act as a tour operator or travel agent, this is not a package holiday and accept no liability whatsoever. The Trip will consist of your accommodation which is inclusive in the cost, and entertainment, or just your entertainment if you have chosen the (**“pass only option”**) it is your responsibility to ensure that all flights and other services you may require are booked by the Cancellation Longstop Date.
- 2.3 In the case of a Trip booking made for more than one person, you agree to nominate a Party Leader to manage the booking, including payment of the Instalments in accordance with clause 4.
- 2.4 You agree to cooperate in all matters relating to the Trip, to provide us and the Supplier with such information and materials as reasonably requested in order to supply the Trip and you expressly consent to us providing your information to the Supplier once your Trip has been booked.
- 2.5 Your booking is part of the group booking made by Soul in the Algarve
You must read and agree to these terms and conditions to be a part of our larger group booking.
- 2.6 Soul in the Algarve simply acts as an intermediary between a buyer and seller, and as a **broker** allows our customers to enter a 4 month payment plan to spread the cost of their Holiday.
- 2.7 We may from time to time, for your benefit, offer advice on where you can book flights, transfers, or any excursions for this trip, but none of these are mandatory and only to help assist you with the knowledge we have of these services.
- 2.8 Your contract will be directly with The Hotel you are staying at, your details may be passed over to your hotel, for the rooming process to begin, if your Hotel has been booked via our platform. From that point onwards you will be able to contact the hotel directly regarding anything to do with your booking. You will be under the terms and conditions, of your specific hotel
- 2.9 We simply act as a broker and provide a free service that allows you to pay for your holiday in instalments, making it more affordable for you.
- 2.10 All musical entertainment (e.g. beach parties, pool parties, club nights) provided in the Hotel or any other venues are completely FREE to people who have booked this holiday or purchased a week pass to attend. Weekend Pass with expiry on the Monday at 6pm. In addition to this we may offer optional excursions which will incur an additional cost.
- 2.11 Through the Platform, we Soul in the Algarve and its affiliate (distribution) partners provide an online platform through which suppliers can advertise their products and services for reservation, and through which visitors of the Platform can make such reservations (i.e. the reservation service).

- 2.12 By making a reservation through Soul in the Algarve, you enter into a direct (legally binding) contractual relationship directly with the Supplier (The Hotel) (The Transfer Company) with which you make a reservation or purchase a product or service (as applicable).
- 2.13 The "Party Leader" is the nominated person responsible for the booking. The Party Leader is the person who made the booking, and is responsible for making sure all payments are in on time. All payments should be made to the party leader, who then will make the full payments to Soul in the Algarve before or on the due dates by standing order. The Party leader will need to grant permission for anyone joining the booking, and will be responsible for any changes made to the booking. The Party Leader position can be transferred to another member of a group by the original party leader informing us this in writing of the new party leader's name

3. Supplier Accommodation

- 3.1 At the time of booking your Trip, you must ensure that the accommodation chosen is correct for your party size and requirements, by reference to the Supplier information contained on the Platform and/or from visiting the website of the Supplier or contacting them directly. Once your Trip has been confirmed, it may not be possible to change. Where the Supplier is able to make an accommodation change this may incur additional costs. Accommodation changes cannot be made once the trip has commenced.
- 3.2 In some circumstances it may be necessary to change your accommodation, for example, where property maintenance is being carried out. We reserve the right to withdraw your chosen accommodation type after your booking, if we are no longer able to supply it. I.e., if the owner wished to occupy. In such circumstances, a suitable alternative will be provided. If you are in a large group this could mean your party could be split over 2 apartments
- 3.3 Please check the accommodation type you have booked, and fully read the description on the website. Soul in the Algarve will NOT be able to change your accommodation on the day of arrival as this event has fully Sold Out. We will try to ensure the apartments for our group are clustered together. However we cannot guarantee this.
- 3.4 On Check in (for your accommodation at Prainha) a deposit of 250 euros per room will be required, this does not have to be cash, you can Leave an open Credit Card to cover this, so not to use your holiday money. All deposits / cc slips/ will be returned on checkout. The group leader of each Apartment will need to collect everyone's passports of those who are in their accommodation and take them to the desk. (do this on the coach to be ready for check in)

4. Payments

- 4.1 At the time of booking the Trip, the Party Leader will set up a standing order for payment of the Instalments to the account nominated by us and confirmed in your payment plan. Your payment plan will include details of the Deposit, the total number of Instalments payable and your payment dates.
- 4.2 The Instalments which make up the Deposit shall be strictly non-refundable.. This includes first deposits paid at any time, and second deposits at whatever date they may have been paid. This is also the case for passes only that do not include accommodation.

- 4.3 In the case of missed payments, we will contact you directly using the information provided at the time of booking. It is therefore your responsibility to ensure that your methods of communication are regularly updated.
- 4.4 In the event that an instalment is not paid within 14 days or in the case of repeated late payment, we reserve the right to cancel your booking and all deposits will be lost. Your first 2 payments will make up your deposit (or 35% of the full booking) and this is **non-refundable** (we have split the deposit into 2 payments to make it easier and more affordable for you) If this date is past the longstop date, all payments to date will be lost.
- 4.5 All amounts due shall be paid in full without any set-off, counterclaim, deduction or withholding (other than any deduction or withholding of tax as required by law).
- 4.6 Soul in the Algarve simply acts as an intermediary between “buyer” and “seller” and as a **broker** to allow our customers to enter a monthly payment plan to spread the cost of their Holiday

Holiday Insurance

- 5.1 Your booking is conditional upon you obtaining travel insurance for the Trip. Your travel insurance policy is mandatory & must be in place the day you book onto the trip, (including if you book the Pass only option,) and must include cancellation cover. This is to protect you, in case you have to cancel for any reason (medical or otherwise) and wish to claim back the full cost on the run up to the holiday.
- 5.2 It is your responsibility to ensure that your insurance policy is sufficient for your needs, **including covering the full cost of the Trip** including any transfers and extras you have booked, and any other potential reasons for claim, such as Covid-19.
- 5.3 **From the date you book onto this holiday.** Travel Insurance/ Cancellation Insurance is **MANDATORY!** For **everyone** who has booked on. This is in case you have to cancel for any reason, medical or otherwise, during the run up to the holiday. This will need to cover you for those instances. **at this Holiday will be NON REFUNDABLE**
- 5.4 It is Mandatory that you and every member of your party take out adequate travel Insurance the same day you book onto this holiday.(or at least 6 months prior to travel)
This is a Mandatory requirement to book onto this holiday. It is your responsibility to make sure your travel insurance covers you for Covid 19, should you test positive, or a family member test positive and unable to travel, or should you test positive whilst in Portugal. [You can see an example of this Insurance here](#)
Your insurance should also cover you for all other eventualities (including but not limited to) Natural disaster, National Emergency, Pandemic, Bankruptcy of any hotel, Venue, Airline Strikes, acts of Terrorism, Government intervention, War, any of the previous but not limited to resulting in either this holiday not taking place, or your ability to travel to the holiday. Soul in the Algarve is not responsible for any failure to perform its obligations under this contract if it is prevented or delayed in performing those obligations by an event of **force majeure**.
Your booking is part of the group booking made by Soul in the Algarve, we are **NOT** a tour operator or a travel agent, and this is not a package holiday. Your flights must be purchased directly through your chosen airline. Your booking is simply a part of our larger group booking and therefor Soul in the Algarve do **NOT** legally hold liability to reimburse these costs . This Holiday in Non-Refundable.
- 5.5 The person making the booking, and all of the people in his or her party, shall hereby acknowledge and understand that each person is responsible to acquire adequate holiday insurance to book onto Soul in the Algarve to cover themselves from all but not limited to those listed above. All people attending will absolve Soul in the Algarve or their representatives and any others connected with this event, from any damage, loss or claim arising from their booking on to this event and or participation in any activity whilst at Soul in the Algarve.

6. Cancellation

The Holiday long stop date is 30th November the year prior to when you are travelling. From this date onward, no refunds at all can be given. This includes those who have purchased pass only tickets. All claims from this date onward must be made in full via your travel insurance.

- 6.1 In the event that you no longer wish to go on the Trip and want to cancel your booking, we can accept cancellations up to the Cancellation Longstop Date.
- 6.2 Where notice of cancellation has been received on or before the Cancellation Longstop Date, you will receive a refund of all Instalments paid to the date of cancellation, less the amount of the Deposits. If you cancel your booking before **30th November** in the year prior to the holiday, you will receive a full refund minus the first 2 instalments (35% of the full cost of the holiday) which is your deposit.
- 6.3 Where notice of cancellation is not received by the Cancellation Longstop Date, all Instalments paid to the date of cancellation shall be retained and no refund shall be due to you. Any claims relating to the trip must be made through your insurer.
- 6.4 Your insurance will not cover you if you just decide you no longer wish to attend. You will need to look through your policy thoroughly to ensure your insurance covers you for all instances, **and you have accepted potential excess charges.**
- 6.5 We will use our reasonable endeavours to supply you with a letter of non-attendance for your insurer in the event of cancellation.
- 6.6 Please Note, If a member (or members) of your party drops out of your accommodation, the accommodation costs go up, per person. The person who drops out will lose all deposits if they are cancelling the booking with us & the remaining member/s of the party in the accommodation will be responsible to pay these updated accommodation costs in full. If the payments are not received before the specified time, Soul in the Algarve reserves the right to cancel the booking, and all deposits for that accommodation will be lost. Refunds cannot be made on cancellations of individuals if the accommodation has not become free to re-let. Soul in the Algarve must be notified of cancellation in writing prior to the commencement date of the holiday. If full payment for your booking by all of your party has not been received by the final due date in your e-mail Soul in the Algarve reserves the right to cancel your booking, and all payments to date including deposits will be lost.
- 6.7 By booking on you agree and understand all money you pay will have been paid to book Hotels, Artists, DJs, Sound Equipment, Staging, Insurance, and all other event related costs.
- 6.8 No Refunds will be issued by Soul in the Algarve from **30th November the year prior to the holiday** onwards and all claims must be made through your Travel Insurance. Please note, we cannot be held responsible for the outcome of your insurance claim. It is your responsibility to make sure your travel insurance covers you for all eventualities (including but not limited to)
- 6.9 FCO recommendations, Natural disaster, National Emergency, Pandemic, Bankruptcy of any hotel, Venue, Airline Strikes, acts of Terrorism, Government intervention, War, any of the previous but not limited to resulting in either this holiday not taking place, or your ability to travel to the holiday.
- 6.10 Cancellation Insurance is not included in the price of this holiday. It is mandatory you take out travel insurance on the day you book the holiday to cover your costs should you have to cancel your booking. The holiday becomes Non Refundable, from the longstop date which in this event is 30th November in the year before the holiday will take place, from this date all cancellation claims should be made through your Insurance Company. Please note no Refunds at any time can't be made on cancellations of individuals if the accommodation has not become free to re-let. Soul in the Algarve must be notified of cancellation in writing at least 28 days prior to the commencement date of the holiday.
- 6.11 Cancellation by Hotel: In the event that the Hotel cancels this agreement for reasons other than a breach by Group or as otherwise expressly provided for elsewhere in this Agreement, then Group will be entitled to recover from Hotel those reasonable actual damages as allowed by law. Group will be required to take reasonable steps to reduce any damages, including but not limited to using alternate locations for the cancelled Event identified as willing and able to host the Event on similar terms if possible.
- 6.12 The person making the booking, and all of the people in his or her party shall hereby acknowledge that they understand that their full payment (not just deposits) - ALL monies paid to soul in the Algarve are Non Refundable past the longstop date

- 6.13 **Cancellation by the promoter** – In the circumstance that there is a sudden death or incapacitation of the promoter/promoters on the run up to the holiday, everything in the power of the remaining team will be done to continue with the holiday. You agree and understand that the holiday under these circumstances may not run exactly to the planned Itinerary, and you and your party agree & understand & absolve Soul in the Algarve and their representatives and any others connected with this holiday, from any claim whatsoever. If under these same circumstances the holiday is unable to take place you will not be able to claim a refund from Soul in the Algarve & would need to make your claim from your mandatory Travel Insurance. Under these circumstances you agree to absolve Soul in the Algarve or their representatives and any others connected with this holiday, from any claim.

7 Itinerary & Event Changes

- 7.1 Soul in the Algarve at any time prior or during the event reserve the right to change or move around the days of the Itinerary, The Artists, The Events or The DJs as we see fit to serve the best interest of the event and brand. We are committed & determined to provide a fantastic group holiday, and We will do our utmost to keep you fully informed of any changes. Changes may occur due to Weather, Tides, Authorities, or any other reason. The itinerary is subject to change without notification but all attempts will be made to do so if any changes occur. All Information is correct at time of printing. We will always do our utmost to offer the best possible alternative, and to keep you informed should this occur. Soul in the Algarve cannot be held responsible for situations beyond our control. Please check the notice board in reception & your Mobile phone for whats app broadcasts for possible changes to the itinerary throughout the week. We reserve the right to change the Itinerary, or any of its content, DJs, or Venues,
- 7.2 There will not be any refunds or concessions for Itinerary Changes, or If our Itinerary is restricted in any way due to government guidelines. We reserve the right to change The Itinerary order, Venues, and or Events throughout the week at any time. We will notify everyone of such changes.
- 7.3 No refunds, compensation or concessions will be made to people choosing to book the weekend only, if we have to move an event outside of the weekend dates. SITA Reserves the right to plan and change the Itinerary and change events at any time.

8 Safety

- 8.1 Your safety is our first consideration. Please help us to help you. Be always responsible. Soul in the Algarve, promote responsible drinking. **Alcohol Safety** If you do choose to drink alcohol, please do so in a responsible, safe, sensible, and healthy way. Please remember if you have an accident whilst under the influence of alcohol you may not be covered by your holiday insurance company. Soul in the Algarve cannot be held responsible for any accident's loss, claims or injuries.
- 8.2 We have 2 onsite venues that we **DO NOT RECOMMEND** that you wear heels or wedges to. This is for your own safety. **Cliff Top Pool** – This has a staircase leading down to it, and is set on a grass bank (wear flats or flip flops for your own safety) **Canico (cave Bar)** This also has steps leading down, then a lift. This venue is also set on the beach be extra careful when visiting these venues with your footwear. Soul in the Algarve cannot be held responsible for any accident's loss, claims or injuries.
- 8.3 The smoking ban in Portugal this started in January 2008 smoking is not permitted inside clubs or inside any public places. Smoking is NOT permitted in the outdoor venues, if under the Canopy.

9. Airport Transfers

- 9.1 If you decide to book an airport transfer using our platform, you are agreeing to a third party company transporting you from the Airport to your Hotel, and or from your Hotel to the Airport, or from Hotel to venues. In any of these incidences, by booking this service you have agreed that your name will be added to a transportation list on our App, along with the rest of the group who have chosen the service. The information will NOT include personal details such as phone numbers or e-mail addresses, however it may contain you full name, flight details and transfer time, for your own convenience.
- 9.2 If you are booked onto a transfer with the recommended transfer company, you will be met from the airport at the time you told us you will arrive. The Person meeting you will hold a sign saying Soul in the Algarve. Your Name will be on their list. Due to the many more flights and unusual flight times for SITA we are now using a fantastic transfer company who will collect you on arrival and whisk you to your hotel destination without delay.
- 9.3 By booking these transfers you enter into a contract directly with the transfer company. Soul in the Algarve are not responsible for any part of these transfers and only acts as an agent to the supplier. Soul in the Algarve or their agents are indemnified against loss, damage or injury sustained to yourself or your party by entering into any contract with the transfer company, or any other company we work with.

10. Club Passes

- 10.1 Your Club Passes will be issued when you arrive in Portugal. Please look after your pass. We will not be able to give admission to people without Passes. Passes will need to be worn to and at all events. This is to ensure that we have no persons attending that have not paid for the event. There will be security on the door of the clubs checking passes. Lost passes will be charged at 40 euros for a replacement.
- 10.2 Any persons who have purchased pass who knowingly aids or abets another without a paid pass onto the premises of any of our events They will be committing an offence and will have their event pass revoked and asked to leave the event.
- 10.3 If a person should conducted himself/herself **in** a manner that interferes with the execution of operation of the **Soul in the Algarve** by or any of its Staff or clients, they will have their event pass revoked and asked to leave the event.

11. Security

- 11.0 Soul in the Algarve or Prainha cannot be held responsible for any losses. You are responsible for always keeping your personal belongings safe.
- 11.1 Valuables Including money, jewellery, air plane tickets, credit cards, passport-must be placed in a hotel safe deposit box or room safe. All accommodation is equipped with a SAFE, you can hire the safe key for a small fee (in some cases) from your hotel reception
- 11.2 It is your responsibility to Secure your apartment, Hotel Room or Villa, Make sure all windows and doors in your apartment/villa are locked when you go out. · Keep doors locked especially at night when you or friends are in the apartment/villa · Even when you are in, never leave valuables in your hotel room exposed or unattended, even in a locked suitcase.
- 11.3 Do Not leave keys "hidden" outside the Apartment. If you don't have enough to go round. Leave your key in reception· Always keep personal and valuable Items with you at all Times. · If carrying a handbag, keep it in front of you. · Keep valuables out of sight and luggage close at hand. If closed, with the fastening toward your body. Keep a wallet in your front trouser pocket · Remember! If there was a theft your holiday insurance may not pay out if these simple guidelines are NOT followed.

12. Venues

- 12.1 It is strictly prohibited to bring in any alcohol or other food or beverages to any of our venues. This includes inside and outside venues, both day and night. The venues reserve the right to search bags on entry, and any alcohol or drinks will be confiscated until the end of the event.
- 12.2 During the holiday Soul in the Algarve will be using various different venues or “**Suppliers**”. Although Soul in the Algarve will run full risk assessments on all venues, Soul in the Algarve are not responsible for any injury related to any venue used throughout the week. You will indemnify Soul in the Algarve or their agents against loss, damage or injury sustained to yourself onsite or offsite anywhere else in Portugal throughout the duration of your stay. You will take out travel insurance to cover you for any such incident.
- 12.3 By booking onto this holiday you agree that you and your party indemnify Soul in the Algarve or their agents against loss, damage or injury sustained to the property or persons as a result of any breach of these conditions or arising from the fault of you or any member of your party.

13 The Platform

- 13.1 The content on our Platform is provided for general information only. It is not intended to amount to advice on which you should rely. You must obtain professional or specialist advice before taking, or refraining from, any action on the basis of the content on our Platform.

Although we make reasonable efforts to update the information on the Platform, we make no representations, warranties or guarantees, whether express or implied, that the content on our Platform is accurate, complete or up to date.

Where our Platform contains links to other sites and resources provided by Suppliers or other third parties, these links are provided for your information only. Such links should not be interpreted as approval by us of those linked websites or information you may obtain from them. We have no control over the contents of those sites or resources.

14 Limitation of Liability

- 14.1 We are responsible to you for foreseeable loss and damage caused by us. If we fail to comply with these terms, we are responsible for loss or damage you suffer that is a foreseeable result of our breaking this contract or our failing to use reasonable care and skill, but we are not responsible for any loss or damage that is not foreseeable. Loss or damage is foreseeable if either it is obvious that it will happen or if, at the time the contract was made, both we and you knew it will happen, for example, if you discussed it with us at the time of booking your Trip.
- 14.2 We do not exclude or limit in any way our liability to you where it would be unlawful to do so. This includes liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors or for fraud or fraudulent misrepresentation.
- 14.3 We are not liable for business losses. We only act as an intermediary for Suppliers and provide a service for spreading the cost of your Trip. We will have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.

15. General

- 15.1 You need our consent to transfer your rights to someone else. You may only transfer your rights or your obligations under these terms to another person if we agree to this in writing.

Nobody else has any rights under this contract. These terms are between you and us. No other person shall have any rights to enforce any of its terms.

- 15.2 If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.
- 15.3 Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking these terms, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date. For example, if you miss an Instalment and we do not chase you, we will still require you to pay at a later date.
- 15.4 Which laws apply to this contract and where you may bring legal proceedings. These terms are governed by English law and you can bring legal proceedings in respect of these terms in the English courts.

16 Obligations

- 16.1 An obligation is a legal bond (*vinculum iuris*) by which one or more parties (obligants) are bound to act or refrain from acting. An obligation thus imposes on the obligor a duty to perform, and simultaneously creates a corresponding right to demand performance by the obligee to whom performance is to be tendered.
- 16.2 Soul in the Algarve is not responsible for any failure to perform its obligations under this contract, if it is prevented by doing so or delayed in performing those obligations by an event of force majeure.
- 16.3 Your booking is part of the group booking made by Soul in the Algarve, we are NOT a tour operator or a travel agent, and this is not a package holiday .
- 16.4 Your flights must be purchased directly through your chosen airline. Your booking is simply a part of our larger group booking and therefore Soul in the Algarve do NOT legally hold liability to reimburse any costs .

17 Scope of our Service

- 17.0 Through the Platform, we SoulintheAlgarve.com and its affiliate (distribution) partners provide an online platform through which Suppliers can advertise their products and service for reservation, and through which visitors of the Platform can make such reservations (i.e. the reservation service). By making a reservation through SoulintheAlgarve.com, you enter into a direct (legally binding) contractual relationship directly with the Supplier with which you make a reservation or purchase a product or service (as applicable).
- 17.1 From the point at which you make your reservation, we act solely as an intermediary between you and the Supplier, transmitting the details of your reservation to the relevant Supplier(s) and sending you a confirmation email for and on behalf of the Supplier.
- 17.2 When rendering our Service, the information that we disclose is based on the information provided to us by Suppliers. Each Supplier always remains responsible for the accuracy, completeness and correctness of the (descriptive) information (including the rates and availability) displayed on our Platform. Our Platform does not constitute and should not be regarded as a recommendation or endorsement of the quality, service level, qualification or (star) rating of any Supplier (or its facilities, venue, products or services) made available.
- 17.3 Our Service is made available for personal and non-commercial use only. Therefore, you are not allowed to re-sell, deep-link, use, copy, monitor (e.g. spider, scrape), display, download or reproduce any content or information, software, reservations, tickets, products or services available on our Platform for any commercial or competitive activity or purpose
- 17.4 These terms and conditions, as may be amended from time to time, apply to all our services directly or indirectly (through distributors) made available online, through any mobile device, by email or by telephone. By accessing, browsing and using our (mobile) website or any of our applications through whatever platform (hereafter collectively referred to as the "website") and/or by completing a reservation, you acknowledge and agree to have read, understood and agreed to the terms and conditions set out above.
- 17.5 I hereby acknowledge that I understand the activity(s) I am going to undertake. As far as the law allows, Soul in the Algarve takes no responsibility for loss, damage or injury to you or any of your party as a consequence of this agreement or the occupancy following thereon. By booking onto this event or Holiday, I am agreeing to all of the above.